



GENERAL INFORMATION

Plan Report ID Number: 20241210car

Developer Name: Caremerge

Product Name(s): Senior Living EHR

Version Number(s): 1.0

Certified Health IT Product List (CHPL) ID(s): 15.05.05.3110.CARE.01.00.0.220518 Developer

Real World Testing Plan Page URL: <https://caremerge.com/real-world-testing-reports/>

JUSTIFICATION FOR REAL-WORLD TESTING APPROACH

Our RWT approach will demonstrate that patients and staff members can export the complete data set at several milestones during the calendar year. The export process will be measured for its duration and to ensure that the exported data sets are complete

STANDARDS-VERSION ADVANCEMENT PROCESS (SVAP) STANDARDS UPDATES

Standard (and version)	N/A
Updated certification criteria and associated	N/A
Health IT Module CHPL ID	N/A
Date of ONC ACB notification	N/A
Date of customer notification	N/A

Conformancentric's method and measurement/m	N/A
--	-----

Description of Measurement/Metric

Measurement/Metric	Description
Measure 1	Electronic health information export

Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied upon Software (if applicable)
Measure 1	170.315 (b)(10): (i) Single patient electronic health information export.	N/A
Measure 1	170.315 (b)(10): (ii) Database export. Create an export of all the electronic health information the health IT produces and electronically manages	N/A
Measure 1		

Measurement/Metric	Associated Certification Criteria Relied Upon Software (if applicable)
Measure 1	170.315 (b)(10): (i) Single patient electronic health information export. N/A
Measure 1	170.315 (b)(10): (ii) Database export. Create an export of all the electronic health information the health IT produces and electronically manages. N/A

Justification for Selected Measurement/Metric

Measurement/Metric Justification

Measure 1 Ensure patients can have their EHI information exported upon request - Ensure the appropriate stakeholders can export all EHI for a client
- Ensure exports for individual patients are made available through publicly available hyperlinks.



Care Setting(s)

Care Setting Justification
Assisted Living Assisted living is the only care setting that represents the product we have established, allowing us to test within the assisted living care setting.

Expected Outcomes

Measurement/Metric Expected Outcomes
Measure 1 The user is able to electronically export file for a single patient in a timely manner. Timely manner will be defined as the user being able to electronically export the file within 2 minutes of logging into the product.
Measure 1 The user is able to execute a single patient export at any time within the product. An acceptable error rate for 2% of tested single patient exports.
Measure 1 Export is based on user roles and permissions
Measure 1 Export is in an electronic/computable format for 100% of exports.
Measure 1 Export includes file format for 100% of exports.

Measure 1 The user is able to electronically export file for all patients in a timely manner and is an electronic/computable format. An acceptable error rate will be 2% of all patients within the export.

Measure 1 Export includes file format for 100% of exports.

Measure 1 Export link is made available via publicly accessible hyperlink for 100% of exports.

SCHEDULE OF KEY MILESTONES

Key Milestone Care Setting	Date/Timeframe
Q1 2025 Testing – Work with clients to collect data based on the measures Assisted Living	Compile results: 3/1/25-3/17/25 Analyze results: 3/1/25-3/24/25
Q2 2025 Testing – Work with clients to collect data based on the measures Assisted Living	Compile results: 6/1/25-6/16/25 Analyze results: 6/1/25-6/23/25
Q3 2025 Testing – Work with clients to collect data based on the measures Assisted Living	Compile results: 9/1/25-9/15/25 Analyze results: 9/1/25-9/22/25
Q4 2025 Testing – Work with clients to collect data based on the measures Assisted Living	Assisted Living Compile results: 12/1/25-12/31/25 Analyze results: 12/1/25-1/5/25 Provide results to ACB: 1/5/26

ATTESTATION:

“This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer’s Real World Testing requirements.”

Authorized Representative Name:
Hassan Bakshi

Authorized Representative Email: hassan.bakhshi@goicon.com Authorized Representative

Phone: 888-996-6993 Authorized Representative Signature:

Hassan Bakshi

Date: 10/15/2024

i Certified health IT continues to be compliant with the certification criteria, including the required technical standards and vocabulary codes sets; certified health IT is exchanging EHI in the care and practice settings for which it is marketed for use; and EHI is received by and used in the certified health IT. (85 FR 25766)

ii <https://www.federalregister.gov/d/2020-07419/p-3582>