

REAL-WORLD TESTING RESULTS REPORT

GENERAL INFORMATION

Report ID Number	(20221202car)
Developer Name	Caremerge
Product Name(s)	Senior Living EHR
Version Number(s)	1.0
Certified Health IT Product List (CHPL) ID(s)	15.05.05.3110.CARE.01.00.0.220518
Developer Real World Testing PLAN Page URL	https://caremerge.com/real-world-testing-reports/
Developer Real World Testing RESULTS Page URL	https://caremerge.com/real-world-testing-reports/

[OPTIONAL] CHANGES TO ORIGINAL PLAN

If a developer has made any changes to their approach for Real World Testing that differs from what was outlined in their plan, note these changes here.

Summary of Change [Summarize each element that changed between the plan and the actual execution of Real World Testing]	Reason [Describe the reason this change occurred]	Impact [Describe what impact this change had on the execution of your Real World Testing activities]
N/A	N/A	N/A
N/A	N/A	N/A
N/A	N/A	N/A

[OPTIONAL] WITHDRAWN PRODUCTS

If a developer withdrew any products within the past year that were previously included in their Real World Testing plan, please provide the following information.

Product Name(s):	N/A
Version Number(s):	N/A
CHPL ID(s):	N/A
Date(s) Withdrawn:	N/A
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	N/A

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Provide a summary of the Real World Testing methods deployed to demonstrate real-world interoperability, including any challenges or lessons learned from the chosen approach. Summarize how the results that will be shared in this report demonstrate real-world interoperability.

If any non-conformities were discovered and reported to the ONC-ACB during testing, outline these incidences and how they were addressed.

Note: A single Real World Testing results report may address multiple products and certification criteria for multiple care settings.

Real-world interoperability testing of our application and usage by our clients concluded that all certified criteria in our Real World Test Plan for the plan year 2023 are determined to be functionally sound. Test methodologies include quarterly monitoring of reports, queries, and logs (as applicable) to show the usefulness of deployed features, as well as validated quality assurance of product features. Caremerge did not experience non-conformities of any certified criteria during testing.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Both required and voluntary standards updates must be addressed in the Real World Testing plan. Real World Testing plans must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made.

Indicate as to whether optional standards, via SVAP and/or USCDI, are leveraged as part of the certification of your health IT product(s).

Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below).

No, none of my products include these voluntary standards

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	N/A
Conformance measure	N/A

Care Setting(s)

The expectation is that a developer's Real World Testing is conducted within each type of clinical setting in which their certified health IT is marketed. Health IT developers are not required to test their certified health IT in every setting in which it is marketed for use.

List each care setting that was tested.

Assisted Living : Transition Timeline module i.e admission, update, internal transfer and discharge.

Metrics and Outcomes

Health IT developers should detail outcomes from their testing that successfully demonstrate that the certified health IT:

1. is compliant with the certification criteria, including the required technical standards

- and vocabulary codes sets;
2. is exchanging electronic health information (EHI) in the care and practice settings for which it is marketed for use; and/or,
 3. EHI is received by and used in the certified health IT.

(from 85 FR 25766)

Health IT developers could also detail outcomes that did not result from their measurement approach if that better describes their efforts.

Within this section, health IT developers should also describe how the specific data collected from their Real World Testing measures demonstrate their results. Where possible, context should be provided to the measures and results to understand the number of sites/users/transactions tested for the specified measures (i.e., the denominator for comparison to the reported results). If applicable, any Relied Upon Software that is used to meet a criterion's requirements should be included in this section.

Measurement /Metric	Associated Criterion(a)	Relied Upon Software (if applicable)	Outcomes	Challenges Encountered (if applicable)
Measure 1	170.315 (b)(10): (i) Single patient electronic health information export.	N/A	User is able to electronically export file for a single patient in a timely manner. Timely manner will be defined as the user being able to electronically export the file within 2 minutes of logging into the product.	Q1- no errors in transmission identified Q2 - no errors in transmission identified Q3 - no errors in transmission identified Q4 - no errors in transmission identified
Measure 1	170.315 (b)(10): (ii) Database export. Create an export of all the electronic health information the health IT produces and electronically manages.	N/A	The user is able to execute a single patient export at any time within the product. An acceptable error rate for 2% of tested single patient exports.	Q1- no errors in transmission identified Q2 - no errors in transmission identified Q3 - no errors in transmission identified Q4 - no errors in transmission identified
Measure 1	170.315 (b)(10): (iii) Documentation. The export format(s) used to support single patient electronic health information export as specified in paragraph	N/A	Export is based on user roles and permissions	Q1- no errors in transmission identified Q2 - no errors in transmission identified Q3 - no errors in transmission identified Q4 - no errors in transmission identified

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KEY MILESTONES

Include a list of key milestones that were met during the Real World Testing process. Include details on how and when the developer implemented measures and collected data. Key milestones should be relevant and directly related to outcomes discussed.

For each key milestone, describe when Real World Testing began in specific care settings and the date/timeframe during which data was collected.

Key Milestone	Care Setting	Date/Timeframe
Work with clients to collect data based on the measures	Assisted Living	1/1/2023
Work with clients to collect data based on the measures	Assisted Living	Quarterly, 2023
Work with clients to collect data based on the measures	Assisted Living	12/31/2023
Work with clients to collect data based on the measures	Assisted Living	1/21/2024